

Accessibility Guidelines

Provided by the City of Lakeland

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General Accessibility Guides

Web Content Accessibility Guidelines (WCAG) 2.1: [w3.org/TR/WCAG21](https://www.w3.org/TR/WCAG21)

Penn State Accessibility & Usability Resource Center: accessibility.psu.edu

W3 Accessibility, Usability & Inclusion Guide: [w3.org/WAI/fundamentals/accessibility-usability-inclusion](https://www.w3.org/WAI/fundamentals/accessibility-usability-inclusion)

Google Web Developers' Guide to Accessibility:
developers.google.com/web/fundamentals/accessibility

Guide to ADA Compliance – Website Accessibility: evolvecreativegroup.com/ultimate-guide-to-ada-compliance-website-accessibility

Alt Text

How to Create Alt Text for Images for Accessibility & SEO: techsmith.com/blog/how-to-create-alternative-text-for-images-for-accessibility-and-seo

Penn State Alt Tag Tips for HTML: accessibility.psu.edu/images/imageshtml

Captioning

5 Cities Who Are Doing Captioning Right: 3playmedia.com/2018/03/01/5-municipalities-doing-captioning-right

Facebook Live Closed Captioning: bit.ly/bookmediaCCguide

Website Accessibility

Monsido | *Used by the City of Lakeland; website optimizer that includes accessibility review:*
monsido.com

ChromeVox Plugin: bit.ly/chromevoxplugin

Nonvisual Desktop Access (Keyboard-Only Navigation): nvda.en.softonic.com

NVDS Screen Reader: nvda.en.softonic.com

PDF Testing & Remediation Guide: bit.ly/PDFtestingRemediationGuide

User Way Accessibility Widget (Plugin): userway.org

Automated Testing Sites

- Achecker: achecker.ca/checker/index.php
- Cynthia Says: cynthiasays.com
- Tenon: tenon.io
- Web Accessibility: webaccessibility.com
- WAVE: wave.webaim.org
- Power Mapper: powermapper.com

Additional Accessibility Resources

ADA National Network: adata.org

(800) 949-4232

ADA Basic Building Blocks Course: adabasics.org/index.php

ADA Title II Action Guide for State & Local Governments (includes Transition Planning information): adaactionguide.org

CDC – People First Language flyer:

cdc.gov/ncbddd/disabilityandhealth/pdf/disabilityposter_photos.pdf

Small Business and the ADA (includes Tax Incentive Info):

gpadacenter.org/sites/default/files/2017-07/ADANowSmallBusiness.pdf

NAADAC - National Association of ADA Coordinators: adacoordinators.org

ACTCP - ADA Coordinator Training Certification Program: adacoordinator.org/default.aspx